Parkguard Ltd
Service provider to Local Authorities & Police
www.parkguard.co.uk

PARKGUARD SERVICES

- Public Services & Community Support
- Young People's Services
- Status Dogs & Problem Dog Owners
- Crime Analysis, Reporting & Mapping System
- General Security Devision
- Walking Watch
- ISO 45001 and 14001 Certified

Part of the Community Safety Accreditation Scheme (CSAS)

www.parkguard.com

ABOUT

Parkguard are a service provider to Local Authorities and Police throughout the UK. They design, implement and deliver a wide range of community safety services, either as a stand-alone or jointly delivered in partnership with various statutory services.

PROBLEM IDENTIFIED

There were two different projects with different needs.

The first was for a Waking Watch contract that was extremely high risk. Parkguard provide evacuation response to residents who live in high–rise blocks with defective cladding. Many of these blocks had the same fire safety risk as the Grenfell Building that burned down and cost the lives of 70 people. Our Waking Watch Officers were going to work across 18 Blocks, 24 hours a day, 7 days a week. Compliance in relation to their duties is therefore an extremely important part of the project and we needed to be able to manage many different compliance aspects remotely and with just ONE system.

The second project involved managing compliance accross the rest of the company operations. As Parkuard work exclusively for Local Authorities, Housing Providers and other Government–funded organisations, there are different compliance and operations related aspects that need to be tracked and evidenced and that we need to report on frequently. All of these need to be available 24/7 and on just ONE system.

SOLUTION

Parkguard needed a system that was not just all–in–one for all the aspects that were required but also that would be available anywhere and 24/7 365 days of the year. The Compliance Genie as a cloud-based SaaS product fulfilled these aspects of their requirements. In addition, due to the sensitive nature of much of the data handled by Parkguard the App they used needed to be entirely secure and provided by an ISO-certified company.

The Compliance Genie is hosted on Microsoft's secure Azure platform and at two UK locations. In addition, Be–Safe Technologies are accredited with ISO 9001 for Quality Management and ISO 27001(2022) for Information Security Management.

The fact that the Compliance Genie contains everything from Risk Assessments to Equipment Management and from Document Management and Distribution to Audits, Incident Reporting and more all in one app – that works on both Google and Apple devices and lap tops and desk tops as well – made the decision easy for Parkguard to choose Be–Safe as the company to digitise their Health & Safety Processes.

WHAT THEY SAID

" Be-Safe was absolutely the right company for us and they made everybody's job so much simpler with their initial comprehensive training, implementation support and ongoing help. The Genie – with its wide range of features – replaced our tedious and time–consuming spreadsheet based system with an efficient and intuitive digital platform that was taken up by our workforce quickly and seamlessly.

Right from the start Be-Safe were very accommodating in terms of our needs and it has been a very smooth working relationship.

Their product and their customer care are excellent and there is no doubt they are, and will remain, a key part in terms of the compliance–related work that we'll be doing over the next few years."

Jean–Pierre Rossouw, Operations Director

Compliance Genie

BE SAFE TECHNOLOGIES
www.be-sefetech.com

Contractor Genie